



## **City of Springfield Uses DVTel iSOC to Help Protect Water Supply** *Advanced security platform offers audio and effective remote site management*

**San Diego, CA, and Ridgefield Park, NJ, September 25, 2006** -- DVTel Inc., multiple award-winning market leader in the development and delivery of intelligent security solutions over IP networks, today announced that the Springfield Water and Sewer Commission in Springfield, MA, has deployed its intelligent Security Operations Center (iSOC) to assist in the critical work of protecting the water supply for more than 250,000 people.

The Springfield Water and Sewer Commission (SWSC) serves the City of Springfield, and the communities of Ludlow, Agawam, Longmeadow, and East Longmeadow. SWSC and Affordable Monitoring Systems (AMS), the final project integrator, sought to install a security system that would control access to the Commission's reservoir against malicious intent. The reservoir is in a remote location, so there were considerable communication and infrastructure challenges to be overcome.

Because of the iSOC platform's network-based architecture and flexibility, the SWSC was able to employ several different methods—VDSL, copper phone lines, LAN, and wireless—to connect all the cameras covering the reservoir and surrounding access roads. The system employs various motion and other sensory alarms, as well as audio on a number of the cameras so operators can speak directly to trespassers.

The fixed and PTZ cameras run over encoders into the iSOC, and video is transmitted to a central monitoring station located eight miles from the reservoir. The DVTel iSOC provided the SWSC with a number of unique, powerful benefits: flexibility in connectivity across several methods; encoder technology to accommodate different existing types of cameras; real-time monitoring and real-time audio response; a self-contained system with no personnel needed on-site; wireless control of cameras and audio that also enables remote control of gates; and alarm-driven video plus audio to give operators simple, effective control.

“Protecting reservoirs and our water supply is of critical importance,” said DVTel President and CEO Eli Gorovici. “Our iSOC platform provides the SWSC what they needed in terms of surveillance control and management, while also protecting their existing investment, overcoming connectivity challenges, and offering audio intervention so they can control access without staff on-site. This is a model installation for other such reservoirs and sensitive sites.”

### **About DVTel**

DVTel is leading the transition from closed, proprietary security systems to open, standards-based platforms. We are the solution of choice worldwide for mission critical

and enterprise level installations because of our unified command and control operating platform. Our systems are found in thousands of installations around the globe.

DVTel's software and hardware components are unified into the intelligent Security Operations Center (iSOC) V5 platform, which enables the end user to operate, monitor and administer all video, audio, access control, visitor management, credential creation, analytics and alarm monitoring assets—anytime, anywhere. The iSOC V5 is the first unified services platform that offers a complete rules-based, distributed architecture. With the most innovative products and world class service giving you the freedom to run your business...that's a complete solution and The Complete Picture.

DVTel, iSOC, Latitude, Longitude, Altitude, SceneTracker, CaseBuilder, Mentor, NetTalk are registered trademark of DVTel Inc. all other company names and products are trademarks or registered trademarks of their respective companies.

### **About Affordable Monitoring Systems (AMS)**

AMS in Granby, CT is a Value Added Integrator designing and installing the next generation IP-based security and monitoring systems. As a subsidiary of Reed Hill and Associates, AMS installs systems for the most sophisticated and leading edge enterprise, educational, municipal, and communication carriers in the Northeast U.S. Utilizing IP-based communications over wireless, wire or fiber AMS can deliver real-time alarms and video recognizance prior to an unwanted event. AMS employs the latest standards-based products and engineering “know how” to safeguard the needs of valued property and personnel.

### **For more information:**

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