

Software Development Kit (SDK) Support Kit

Professional Engineering Services



Access To DVTel's World-Class Engineering Services Team

Customers utilizing DVTel's SDK Support Kit will receive up to ten hours of remote SDK Support with a dedicated DVTel developer. These sessions, scheduled in advance, can be held via teleconference or LogMeIn session and are intended for general questions and answers, review of previously-developed code, and / or troubleshooting of SDK support concerns.

Extended iSOC License

Every SDK Support Kit customer will receive an extended demo license for their iSOC system including support of up to five SDK run-time licenses.

SDK Documentation

Included with each SDK Support Kit is documentation describing the calls available to SDK developers, use cases the iSOC SDK has historically been utilized for, and best practices in SDK application development from former SDK clientele.

Sample SDK Code

Customers utilizing DVTel's SDK Support Kit will also enjoy SDK code samples from a range of former iSOC installations. These samples cover the most common SDK development scenarios, including: GUI wrapping and customization, complex map creation, and system event and alarm integration,